Contest Rules

Eligibility

1. No purchase necessary. This contest is sponsored by VoX International Inc. on behalf of Visit Costa Rica (the "the Sponsor"). This contest is only open to Canadian residents (excluding Quebec) who have reached the age of majority in their province or territory of residence at the time of entry and is governed by Canadian Law and he Laws of Ontario.

2. Contestants must be eligible for travel to Costa Rica to claim this prize.

3. Contestants are not eligible to enter if they are (or if they live with) an employee of Vox International Inc, Visit Costa Rica, Eat It Up Media, The Distillery District or any of their affiliates, subsidiaries, or related companies unless otherwise specified by the sponsor.

To Enter

4. To enter the contest, each contestant must enter online at www.visitcostarica.com/wintervillage . The contest begins on November 12, 2026 at 10:00 am EST and ends on January 3, 2027 at 11:59 pm EST (the "Contest Period"). Each contestant may enter the contest only once (1) during the entire contest period. By entering the contest, contestants agree that they have read and understood these Contest Rules.

Prize

5. Prize will be drawn on Wednesday, January 13, 2027, at approximately 10:00am EST. One (1) eligible entrant will be selected by random draw from all eligible entries received during the Contest Period. The odds of winning depends on the number of eligible entries received.

6. There is one grand prize of two (2) Economy Class round-trip tickets from Toronto (YYZ) to Costa Rica (LIR, SJO). Flights may be on Air Canada (including, flights operated under the Air Canada Express banner and operated by Air Canada Rouge), Air Transat, WestJet Airlines or Porter Airlines based on flight schedule and availability at time of booking and at the discretion of the contest sponsor.

7. **Travelling using promotional tickets must be used by December 13, 2027**. Prize value is approximately total retail value of $4,000.00 CAD.

8. All incidental costs and expenses not specifically referred to herin as part of the prize description are the sole responsibility of the prize winner and/or guest, where applicable. All prize elements are subject to availability and substitution. The winner shall not seek reimbursement for the unused portions of the prize.

9. By entering the Contest, each eligible entrant acknowledges and agrees that the Contest is in no way sponsored, endorsed, administered by, nor is associated with Air Canada (or any of its subsidiaries and affiliates), Air Transat, WestJet Airlines or Porter Airlines, and that Sponsor is fully responsible for the conduct and administration of the Contest, including the selection of winner(s) and the distribution of prizes.

10. The prize must be accepted as awarded and must be used in accordance with and subject to all the relevant terms and conditions of the applicable airline at the time of redemption, including Air Canada's General Terms and Conditions of Carriage; Air Transat's General Terms and Conditions; WestJet Airlines Terms and Conditions; Porter Airlines Travel Terms and Conditions.

11. Prize winners and their guest(s) are responsible for any and all costs, surcharges, fees, charges, expenses and taxes not expressly described herein including, without limitation, ground transportation, including to and from the departure point, gratuities, merchandise, telephone calls, personal expenses of any nature for overnight layovers, meals and beverages, service charges, in-flight meals and entertainment, costs incurred to and from departure point, (as the Prize originates and terminates at such departure point), obtaining sufficient personal travel insurance prior to departure, if desired; obtaining and carrying all necessary travel documentation, such as passports and visas, and complying with entry, health, safety, customs and immigrations regulations and requirements. These requirements are subject to change without notice.

12. Travel does not qualify for mileage/points accumulation in any other loyalty / frequent flyer program.

13. Prize winner understands and acknowledges and will ensure that their guest(s) understands and acknowledges the risks related to the spread of infectious or contagious diseases and understand it remains their responsibility to take the necessary precautions applicable to any health hazards, including but not limited to COVID-19.

14. No changes permitted to reservations once date of travel is confirmed and tickets have been issued. The following blackout dates apply during which flights cannot be booked:
    - 12 March 2027 to 18 March 2027
    - 25 March 2027 to 31 March 2027
    - 14 December 2027 to 09 January 2027

    Blackout dates are subject to change without notice.

15. Prize is not transferable, not upgradeable, not refundable, and not redeemable for cash nor valid on Air Canada Vacations, Transat, WestJet Vacations or Porter Vacations packages.

16. Stopovers and multi-city itineraries are not permitted.

17. By entering the Contest, each eligible entrant further covenants and agrees to keep harmless and to release from liability Air Canada, Air Transat, WestJet Airlines or Porter Airlines its subsidiaries and affiliates, and each of their respective officers, directors, employees, agents, representatives, subcontractors and affiliates with respect to any claims or actions, losses, fines or legal costs which arise, directly or indirectly in connection with the Contest and the administration thereof, the Contest Prize and any related activity.

General

18. By entering the Contest, each entrant agrees o abide by these Contest Rules. This contest is subject to all federal, provincial and municipal laws. Void where prohibited by law. The decisions of the sponsor with respect to all aspects of the Contest are final and binding on all entrants without right of appeal.

19. The Sponsor reserves the right to cancel, suspend, withdraw or amend this Contest in any way, without prior notice or obligation, in the event of an error, technical problem, computer virus, bugs, tampering, unauthorized intervention, fraud, technical failure or any other cause beyond reasonable control of the Sponsor that interferes with the proper conduct of this Contest as contemplated by these Contest Rules. Any attempt to deliberately undermine the legitimate operation of this Contest is a violation of criminal and civil laws and should such an attempt be made, the Sponsor reserves the right to seek remedies and damages to the fullest extend permitted by law, including criminal prosecution.

20. All Entries are subject to verification at any time and for any reason. The Sponsor reserves the right, in its sole and absolute discretion, to require proof of identity and/or eligibility (in a form acceptable to the Sponsor – including, without limitation, government issued photo identification: (i) for the purposes of verifying an individual's eligibility to participate in this Contest; (ii) for the purposes of verifying the eligibility and/or legitimacy of any Entry entered (or purportedly entered) for the purposes of this Contest; and/or (iii) for any other reason the Sponsor deems necessary, in its sole and absolute discretion, for the purposes of administering this Contest in accordance with these Rules. Failure to provide such proof to the satisfaction of the Sponsor in a timely manner may result in disqualification in the sole and absolute discretion of the Sponsor. The sole determinant of the time for the purposes of a valid Entry in this Contest will be the Contest server machine(s).

21. By entering this Contest, each entrant expressly consents to the Sponsor, its agents and/or representatives, storing, sharing and using the personal information submitted with his/her Entry only for the purpose of administering the Contest and in accordance with the Sponsor's Privacy Policy (available at: https://www.visitcostarica.com/privacy-policy) unless the entrant otherwise agrees to receive further communications from the Sponsor.